

# Online Banking Quick Start Guide



Continental  
Bank



# Welcome to banking with Continental.

This guide will help you quickly get started accessing your account and all of the features and benefits of your online banking services.

## MORE HELP IF YOU NEED IT

For general questions, email [deposits@cbankus.com](mailto:deposits@cbankus.com) or call Customer Service at: 1-888-858-7054

For lost or stolen cards, call Shazam, our card processor, at: 1-800-383-8000

Lobby Hours: 8:00 AM to 5:00 PM MT Monday – Friday

---

### Disclaimer

*The concepts and procedures outlined in this guide can and do change and may not be applicable to all readers. The content in this guide is not warranted to offer a particular result or benefit. Neither Continental Bank or any other party associated with this product shall be liable for any damages arising out of the use of this guide, including but not limited to loss of profit, commercial, special, incidental, or other damages. For complete product and service information, please refer to the agreements, terms, conditions and disclosures for each product and service.*

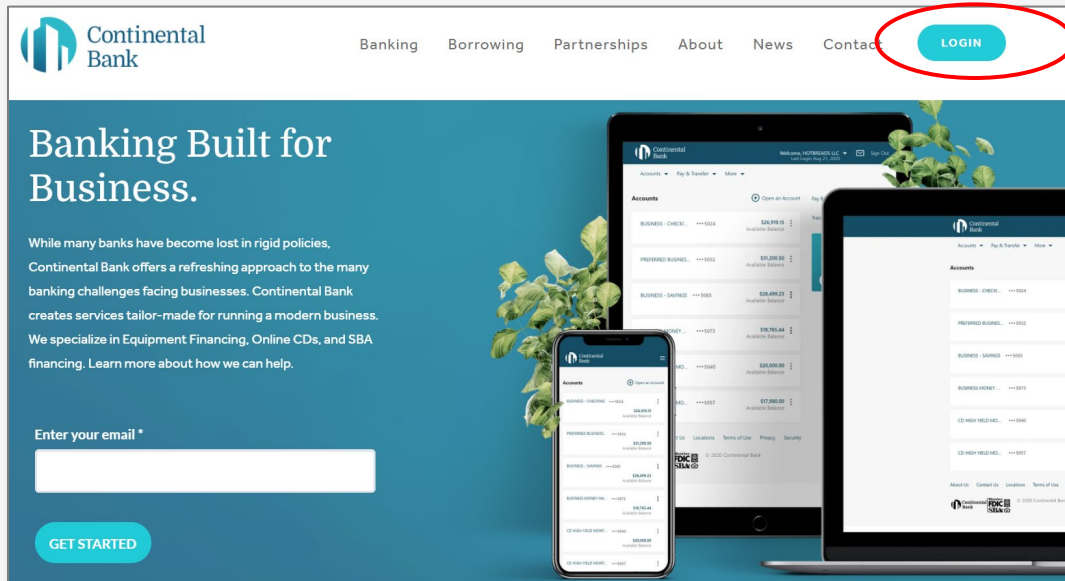
# Table of Contents

LOGGING IN TO YOUR NEW ACCOUNT .....	4
STATEMENTS .....	8
FUNDS TRANSFER .....	9
ADD EXTERNAL ACCOUNT .....	12
LINK TO EXTERNAL ACCOUNTS .....	15
WIRE TRANSFERS .....	19
TRANSACTION ALERTS .....	24

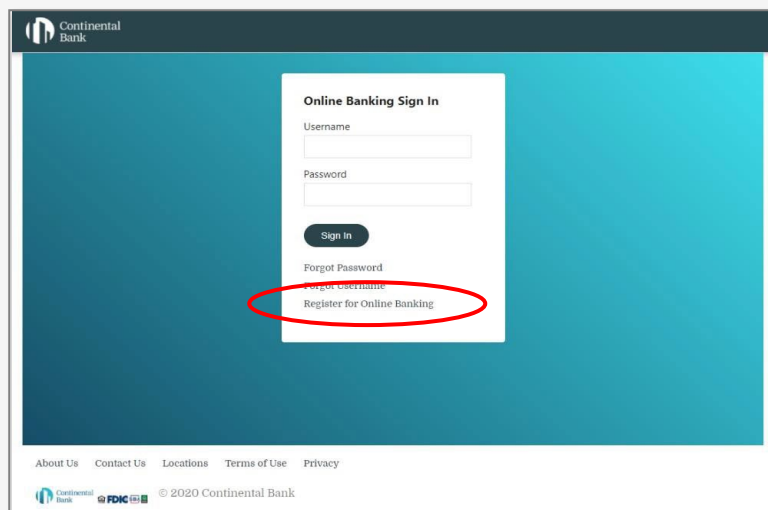
# LOGGING INTO YOUR NEW ACCOUNT

Navigate to the home page of the Continental Bank website ([www.cbankus.com](http://www.cbankus.com)).

Click on "Login".



Click "Register for Online Banking".



Enter "Account Number".

Enter "Tax Identification Number" - SSN for sole proprietors or Tax ID Number for businesses.

Click "Continue".

Continental Bank

### Enroll in Online Banking

Account Information      Create Account      Sign In

**Built for businesses. Just like yours.** [APPLY NOW](#)

**Get started**  
First, let's find you in our system.

Social Security Number     Tax Identification Number

Account Number

Tax Identification Number

**Continue**      Back

[About Us](#)   [Contact Us](#)   [Location](#)   [Terms of Use](#)   [Privacy](#)   [Security](#)

Continental Bank   © 2020 Continental Bank

Create and enter a "Username".

Create, enter, and confirm "Password".

Click "Create Account".

Continental Bank

### Enroll in Online Banking

Account Information      Create Account      Sign In

**Success! We found your accounts.**

**Create Account**  
Please create a username and password for your new online bank account.

Username

Requirements:  
8-32 characters, at least 1 letter, 1 number, and no special characters.

Password

Requirements:  
At least 8 characters.  
Minimum of 1 uppercase, 1 lowercase, 1 numerical, and 1 special character.  
Can't be the same as your username.

Confirm Password

Terms and Conditions  
 I've read and accept the Terms and Conditions above.

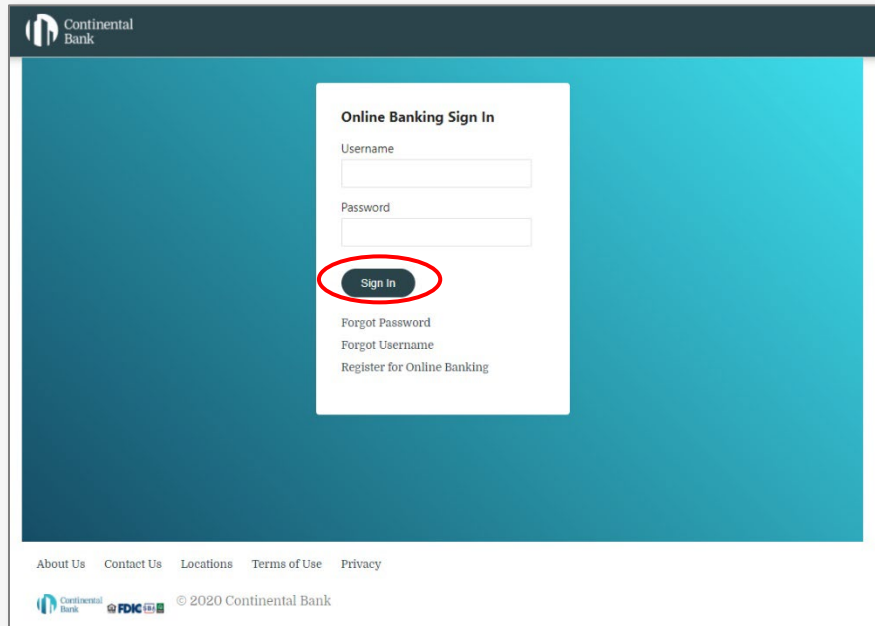
**Create Account**

[About Us](#)   [Contact Us](#)   [Location](#)   [Terms of Use](#)   [Privacy](#)   [Security](#)

Navigate to login screen.

Enter Username and Password.

Click on "Sign In".



Continental Bank

Online Banking Sign In

Username

Password

Sign In

[Forgot Password](#)  
[Forgot Username](#)  
[Register for Online Banking](#)

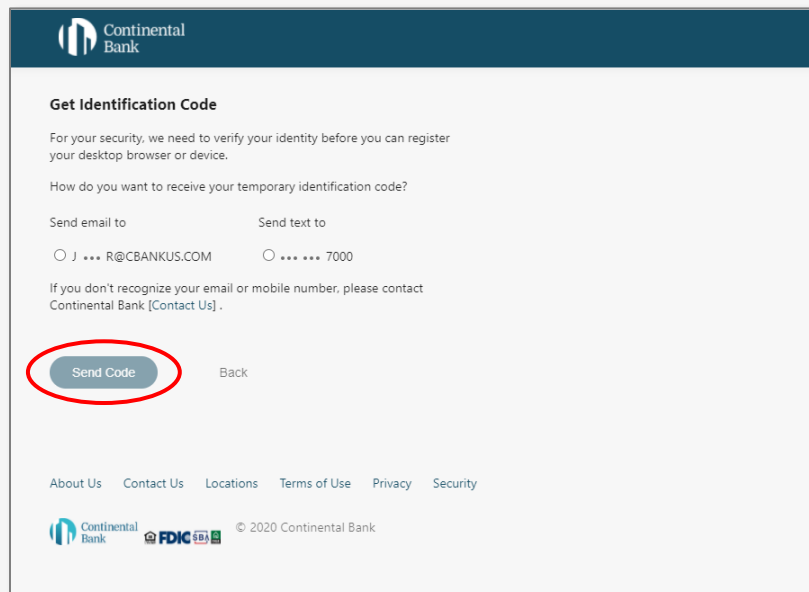
[About Us](#) [Contact Us](#) [Locations](#) [Terms of Use](#) [Privacy](#)

Continental Bank FDIC © 2020 Continental Bank

Select delivery method for One-Time-Passcode (OTP) - e-mail or SMS text.

NOTE: *If a change to an email or phone number is required, please call Continental Bank, (888) 858-7054*

Click "Send Code".



Continental Bank

**Get Identification Code**

For your security, we need to verify your identity before you can register your desktop browser or device.

How do you want to receive your temporary identification code?

Send email to                      Send text to

J ... R@CBANKUS.COM       ... .. 7000

If you don't recognize your email or mobile number, please contact Continental Bank [Contact Us] .

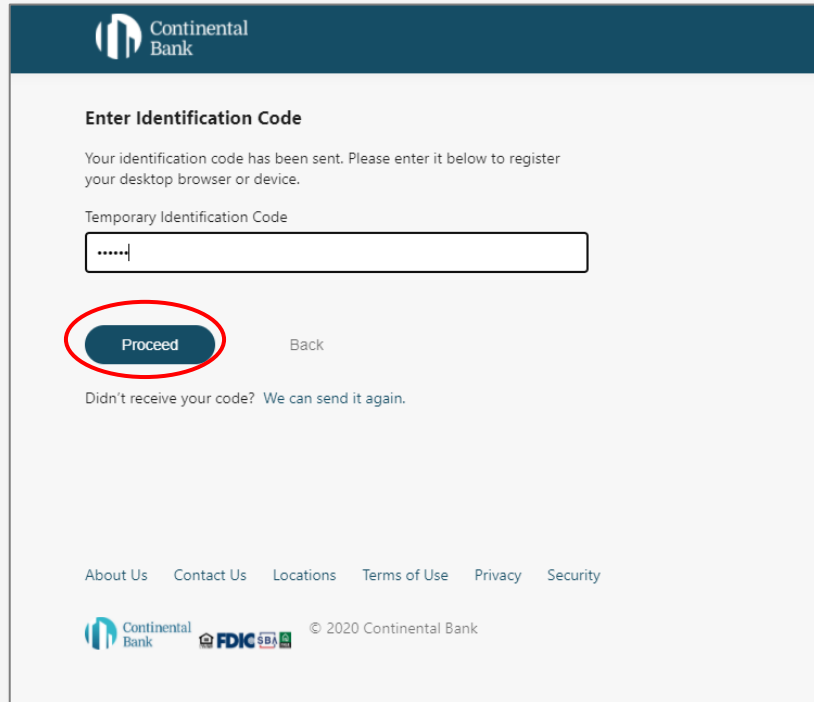
Send Code      Back

[About Us](#) [Contact Us](#) [Locations](#) [Terms of Use](#) [Privacy](#) [Security](#)

Continental Bank FDIC © 2020 Continental Bank

Enter Temporary Identification Code (OTP).

Click on "Proceed".



**Continental Bank**

### Enter Identification Code



Your identification code has been sent. Please enter it below to register your desktop browser or device.

Temporary Identification Code

**Proceed** Back

Didn't receive your code? [We can send it again.](#)

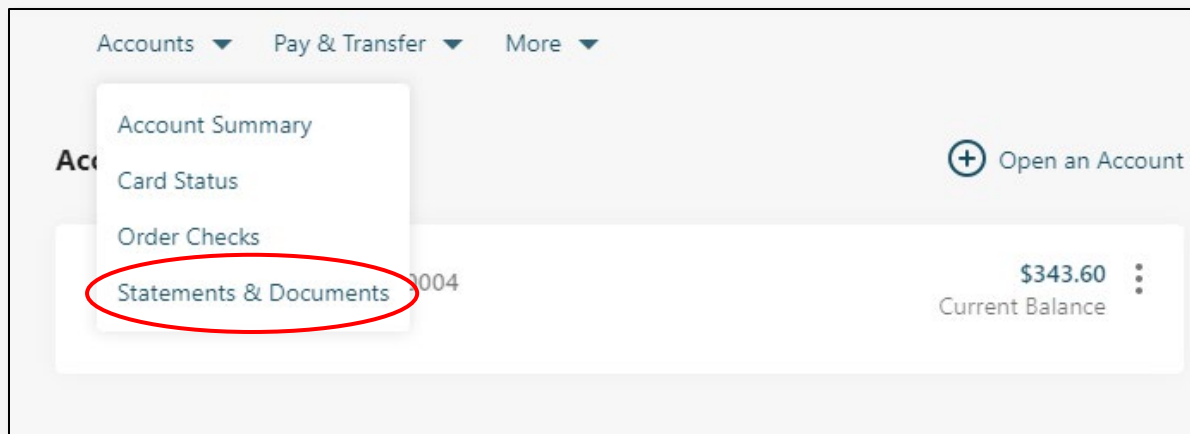
[About Us](#) [Contact Us](#) [Locations](#) [Terms of Use](#) [Privacy](#) [Security](#)

**Continental Bank**   © 2020 Continental Bank



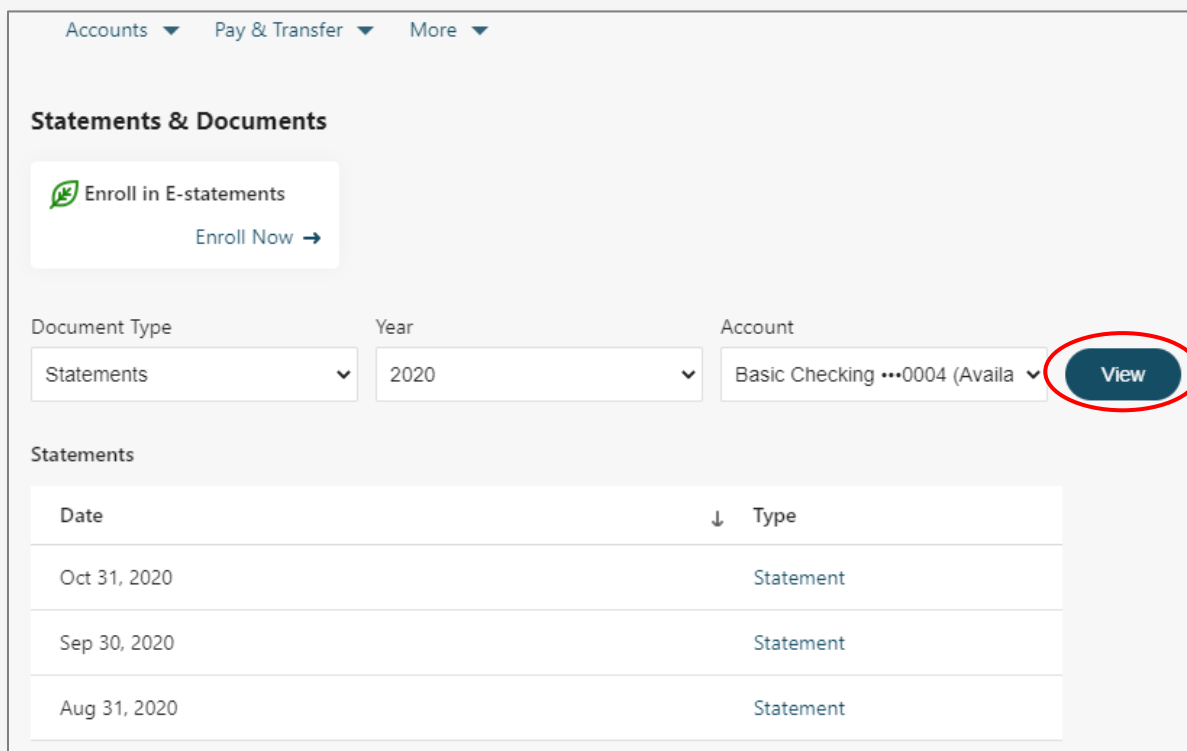
# STATEMENTS

Select "Statements & Documents" from "Accounts" on the main menu.



Select the Document Type, Year, and Account.

Click on "View".





# FUNDS TRANSFER

Click on "Transfer Funds".

The screenshot displays the Continental Bank website interface. At the top, the Continental Bank logo is on the left, and the user is logged in as 'CONTINENTAL BANCORPORATION' with a 'Sign Out' link on the right. Below the header, there are navigation menus for 'Accounts', 'Pay & Transfer', and 'More'. The main content area is titled 'Accounts' and features a list of accounts. The first account shown is 'BASIC BUSINESS - C...' with a current balance of '\$300.00'. To the right of this account, the 'Transfer Funds' link is circled in red. Other links in this area include 'Open an Account' and 'Pay Bills'. A promotional banner on the right side of the account list reads 'Earn more from your savings with a CD.' with a 'Learn more' button. At the bottom of the page, there are links for 'About Us', 'Contact Us', 'Locations', 'Terms of Use', 'Privacy', and 'Security', along with the Continental Bank logo, FDIC logo, and copyright notice '© 2020 Continental Bank'.

Select "From Account" from drop-down list.

Select "To Account" from drop-down list.

Select Frequency if recurring.

Enter Send On date.

Select format for ending transfers if recurring.

Enter End Date for transfers if recurring.

Enter Transfer Amount.

Click on "Continue".

### Transfer Money + Add External Account

From Account  
BASIC BUSINESS - CHECKING \*\*\*0004 (Available Balance = \$301.1 ▼)

To Account  
Chase Checking \*\*\*6564 ▼

Frequency  
Monthly ▼

Send On  
11/13/2020 📅

Ending  
On Date ▼

Ends  
05/21/2021 📅

Amount  
\$ 6.53

**Continue** Cancel

Confirm transfer.

Click on "Transfer".

**Confirm Transfer**

From Account  
BASIC BUSINESS - CHECKING\*\*\*0004

To Account  
Chase Checking\*\*\*6564

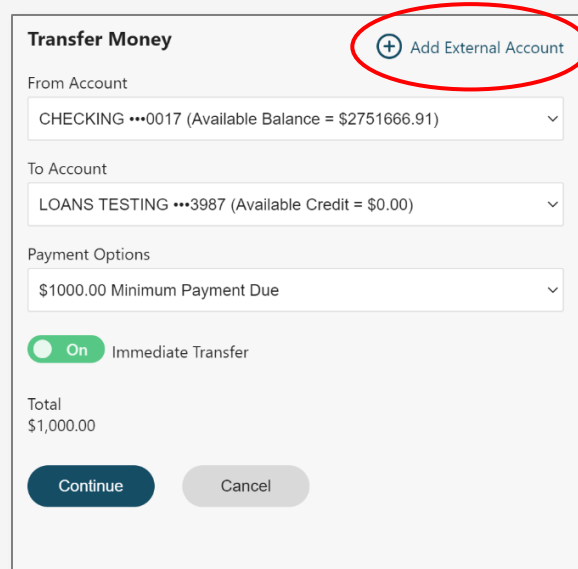
Frequency	Starts
Monthly	Nov 13, 2020
Ending	Ends
On Date	May 21, 2021

Amount  
\$6.53

**Transfer** Edit Cancel

# ADD EXTERNAL ACCOUNT

Click on "Add External Account".



**Transfer Money** + Add External Account

From Account  
CHECKING \*\*\*0017 (Available Balance = \$2751666.91)

To Account  
LOANS TESTING \*\*\*3987 (Available Credit = \$0.00)

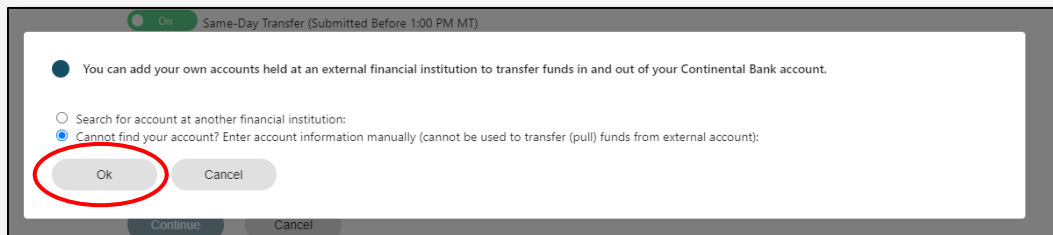
Payment Options  
\$1000.00 Minimum Payment Due

On Immediate Transfer

Total  
\$1,000.00

Select the second radio button.

Click on "Ok".



On Same-Day Transfer (Submitted Before 1:00 PM MT)

You can add your own accounts held at an external financial institution to transfer funds in and out of your Continental Bank account.

Search for account at another financial institution:

Cannot find your account? Enter account information manually (cannot be used to transfer (pull) funds from external account):

Enter Name.

Select Account Type.

Enter Account Number (also confirm).

Enter Routing Number.

Enter Bank Name.

Click on "Next".

### Add External Account

Save external accounts for easy reuse when making transfers.

Name

Account Type

Account Number

Confirm Account Number

Routing Number

Bank Name

Routing & Account Number location on bank check.

789123456 123789456123

Routing Number Account Number

Confirm entered information is correct.

Click on "Add Account".

**Confirm External Account**

Account Type  
Savings

Account Number  
45645645456564

Routing Number  
124000054

Account Nickname  
Chase Checking

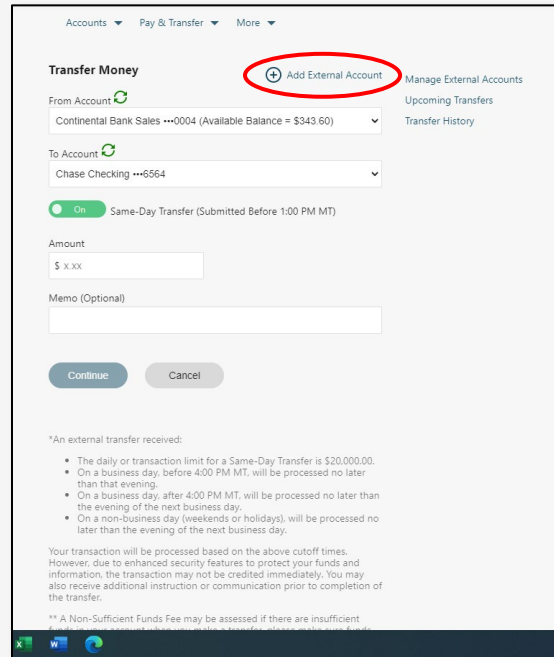
I authorize Continental Bank to initiate an electronic funds transfer.

**Add Account** Edit Cancel

Validate addition using One-Time-Passcode.

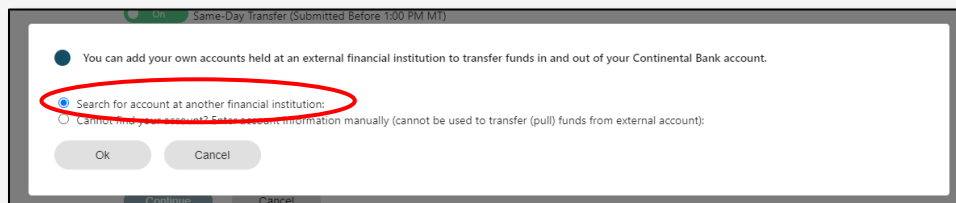
# LINK TO EXTERNAL ACCOUNT

Click on “Add External Account”.



The screenshot shows the 'Transfer Money' screen. At the top, there are navigation tabs: 'Accounts', 'Pay & Transfer', and 'More'. Below these, the 'Transfer Money' section is visible. A red circle highlights the '+ Add External Account' link. To the right of this link is a 'Manage External Accounts' link. Below the 'Add External Account' link, there are two dropdown menus: 'From Account' (set to 'Continental Bank Sales ---0004 (Available Balance = \$343.60)') and 'To Account' (set to 'Chase Checking ---6564'). Below these is a radio button labeled 'On' with the text 'Same-Day Transfer (Submitted Before 1:00 PM MT)'. Below that is an 'Amount' field with a placeholder '\$ x.xx' and a 'Memo (Optional)' text area. At the bottom of the form are 'Continue' and 'Cancel' buttons. Below the form, there is a section titled '\*An external transfer received:' followed by a list of bullet points regarding transfer limits and processing times. At the very bottom, there is a note: '\*\* A Non-Sufficient Funds Fee may be assessed if there are insufficient funds.' The Windows taskbar is visible at the bottom of the screen.

Select the first radio button.

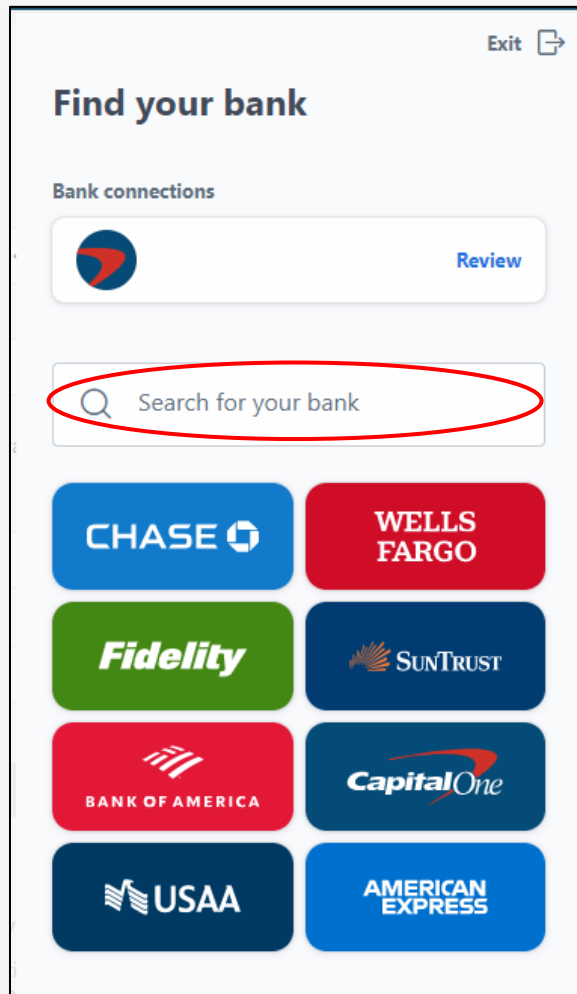


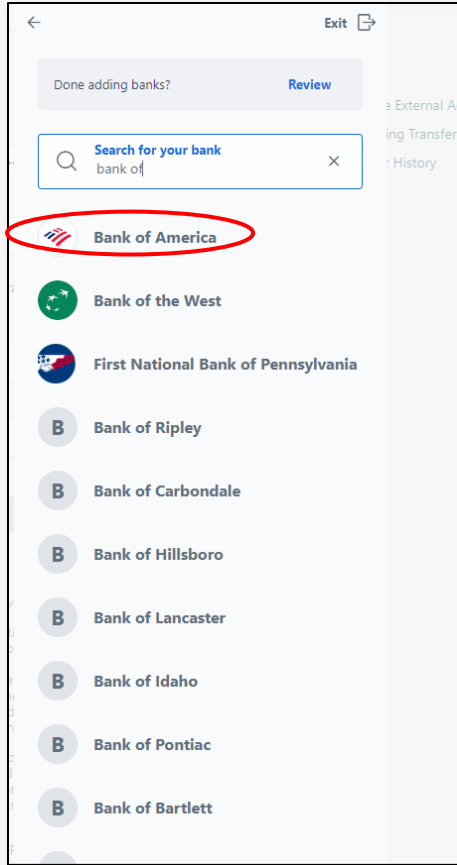
The screenshot shows a dialog box titled 'Same-Day Transfer (Submitted Before 1:00 PM MT)'. It contains the following text: 'You can add your own accounts held at an external financial institution to transfer funds in and out of your Continental Bank account.' Below this text are two radio buttons. The first radio button is selected and circled in red; its text is 'Search for account at another financial institution:'. The second radio button is unselected and its text is 'Cannot find your account? Enter account information manually (cannot be used to transfer (pull) funds from external account):'. At the bottom of the dialog box are 'OK' and 'Cancel' buttons. The 'Continue' and 'Cancel' buttons from the previous screen are also visible at the bottom of the dialog box.



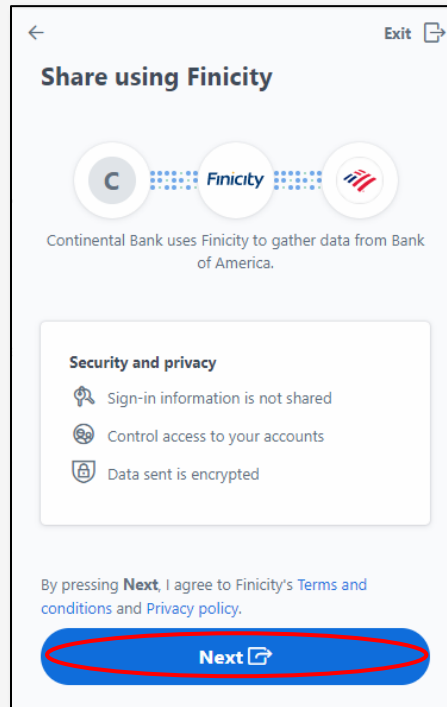
Search for Financial Institution.

NOTE: *Only listed banks and credit unions are available to link. If Financial Institution is not found, return to External Transfers and enter routing and account number information.*





Click on "Next".



Login with appropriate credentials.

https://secure.bankofamerica.com/login/rest/sas/sparta/entry/boa/v1/registratio...  
secure.bankofamerica.com/login/rest/sas/sparta/entry/boa/v1/registration?response\_ty...

**BANK OF AMERICA**

For your protection, Bank of America must confirm your identity and obtain your consent before sharing your online account information.

User ID

Password

**Submit**

Cancel

For help with your User ID or Password, please go to [www.bankofamerica.com](http://www.bankofamerica.com) or the Mobile Banking app.

Secure area  
[Privacy](#) | [Security](#)

Once complete, the Financial Institution will show as a selection in the “To” and “From” fields for external transfers.

**NOTE:** *Funds transferred with linked Financial Institutions are not eligible for same day transactions.*

# WIRE TRANSFERS

Click on Wire Transfers, under Pay and Transfer.

The screenshot displays the Continental Bank website interface. At the top, the Continental Bank logo is on the left, and the user is logged in as 'SALES' with a 'Sign Out' button on the right. The navigation bar includes 'Accounts', 'Pay & Transfer', and 'More'. A dropdown menu is open under 'Pay & Transfer', with 'Wire Transfers' circled in red. Below the navigation, there is a section for 'Accounts' with a current balance of \$477.67. A promotional banner for 'Earn more from your savings with a CD.' is visible on the right. The footer contains links for 'About Us', 'Contact Us', 'Location', 'Terms of Use', 'Privacy', and 'Security', along with the FDIC SBA logo and copyright information for 2020 Continental Bank.

Continental Bank

Welcome, CONTINENTAL BANCORPORATION SALES

Sign Out

Last Login Feb 03, 2021

Accounts Pay & Transfer More

Accounts

Transfers

Wire Transfers

Pay Bills

Open an Account

Pay Bills

Transfer Funds

Continental Bank Sal... \*\*\*0004

\$477.67

Current Balance

Earn more from your savings with a CD.

Learn more

About Us Contact Us Location Terms of Use Privacy Security

Continental Bank FDIC SBA © 2020 Continental Bank

Select "Domestic" or "International Wire".

Complete Recipient Bank Information fields, as provided by the wire recipient.

Click on "Yes" to add an Intermediary Financial Institution (FI), as provided by wire recipient.

Enter Recipient Information.

Click on "Continue".

### Wire Transfer

Domestic  International

#### Recipient Bank Information

Routing Number

Bank Name

Address

City  State  Zip

Country

Do you want to add Intermediary FI Details?  Yes  No

**Recipient Information**

Name

Nickname (Optional)

Address

Address Cont'd (Optional)

City  State  Zip

Country

Account Number

Confirm Account Number

Message to Recipient (Optional)

Message to Recipient Bank (Optional)

**Continue** Cancel

Select From Account from the dropdown list.

Enter Wire Amount.

Enter Memo information, as needed.

Click on "Continue".

The screenshot shows the Continental Bank Wire Transfer interface. At the top, the Continental Bank logo is displayed. Below the logo, there are navigation links: "Accounts", "Pay & Transfer", and "More". The main heading is "Wire Transfer".

The form includes the following fields and controls:

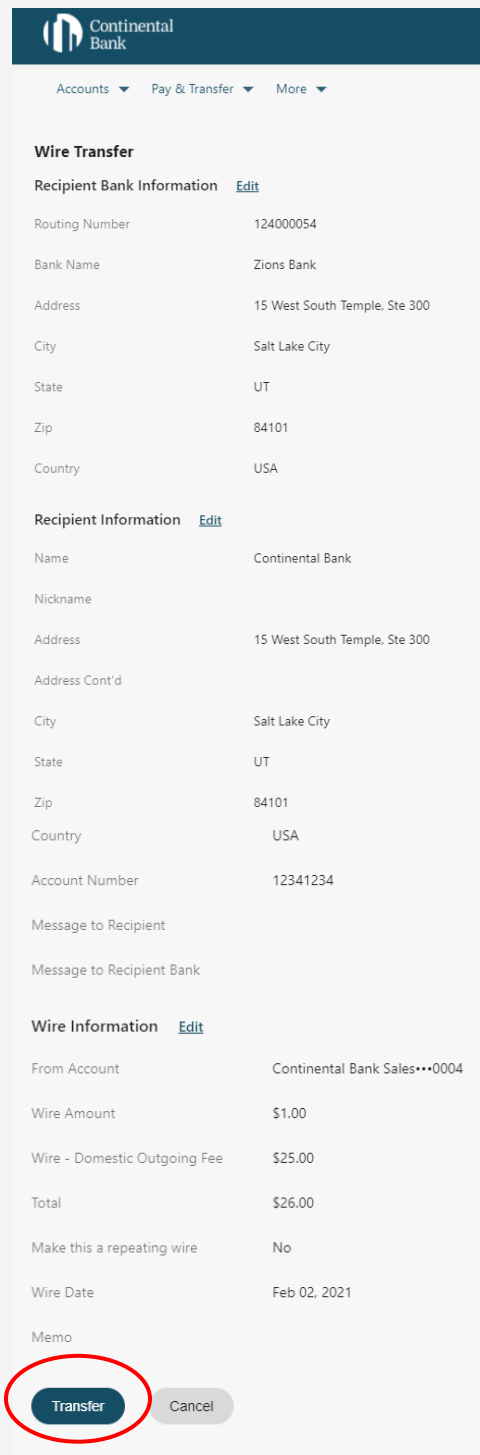
- From Account:** A dropdown menu showing "Continental Bank Sales \*\*\*0004 (Available Balance = \$477.67)".
- Wire Amount:** A text input field containing "\$ X.XX".
- Wire - Domestic Outgoing Fee:** A label indicating a fee of \$25.00.
- Make this a repeating wire:** A toggle switch currently set to "Off".
- Memo (Optional):** A text input field for additional information.
- Total:** A label showing "\$0.00".
- Buttons:** Two buttons are located at the bottom: "Continue" (highlighted with a red circle) and "Cancel".

At the bottom of the page, there are links for "About Us", "Contact Us", "Location", "Terms of Use", "Privacy", and "Security". The footer includes the Continental Bank logo, FDIC and SBA logos, and the copyright notice "© 2020 Continental Bank".



Confirm wire transfer information.

Click on "Transfer".



The image shows a screenshot of the Continental Bank website's wire transfer confirmation page. The page is titled "Wire Transfer" and is divided into several sections: "Recipient Bank Information", "Recipient Information", and "Wire Information". Each section contains a list of fields and their corresponding values. At the bottom of the page, there are two buttons: "Transfer" and "Cancel". The "Transfer" button is highlighted with a red circle.

**Continental Bank**

Accounts ▾ Pay & Transfer ▾ More ▾

### Wire Transfer

**Recipient Bank Information** [Edit](#)

Routing Number	124000054
Bank Name	Zions Bank
Address	15 West South Temple, Ste 300
City	Salt Lake City
State	UT
Zip	84101
Country	USA

**Recipient Information** [Edit](#)

Name	Continental Bank
Nickname	
Address	15 West South Temple, Ste 300
Address Cont'd	
City	Salt Lake City
State	UT
Zip	84101
Country	USA

Account Number 12341234

Message to Recipient

Message to Recipient Bank

**Wire Information** [Edit](#)

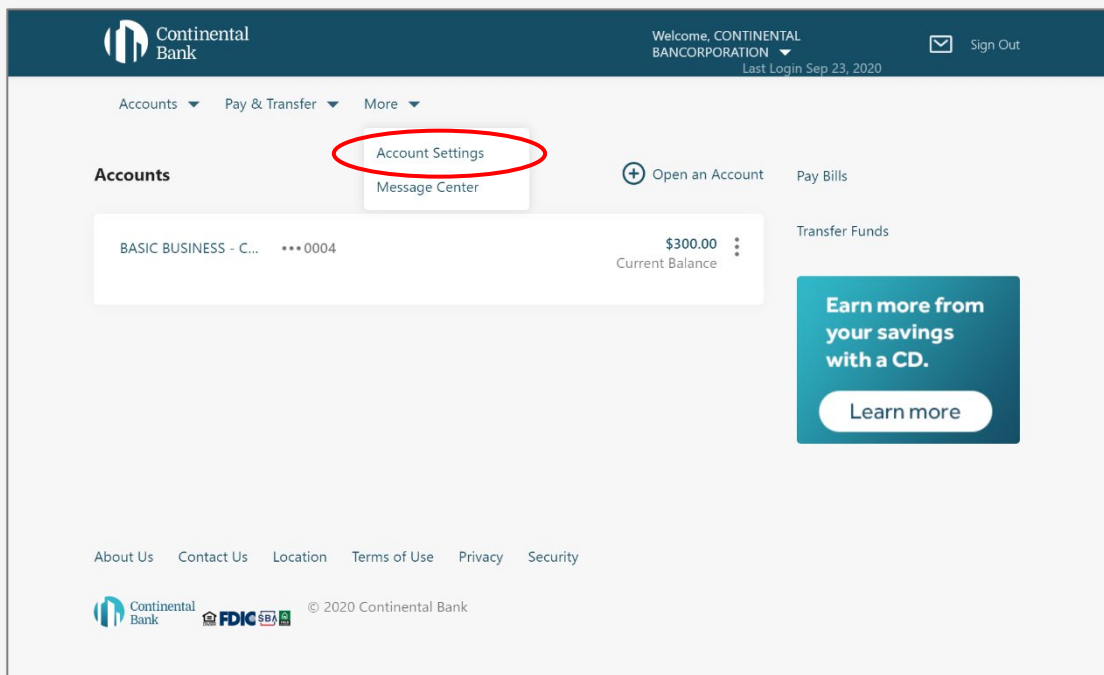
From Account	Continental Bank Sales••0004
Wire Amount	\$1.00
Wire - Domestic Outgoing Fee	\$25.00
Total	\$26.00
Make this a repeating wire	No
Wire Date	Feb 02, 2021

Memo

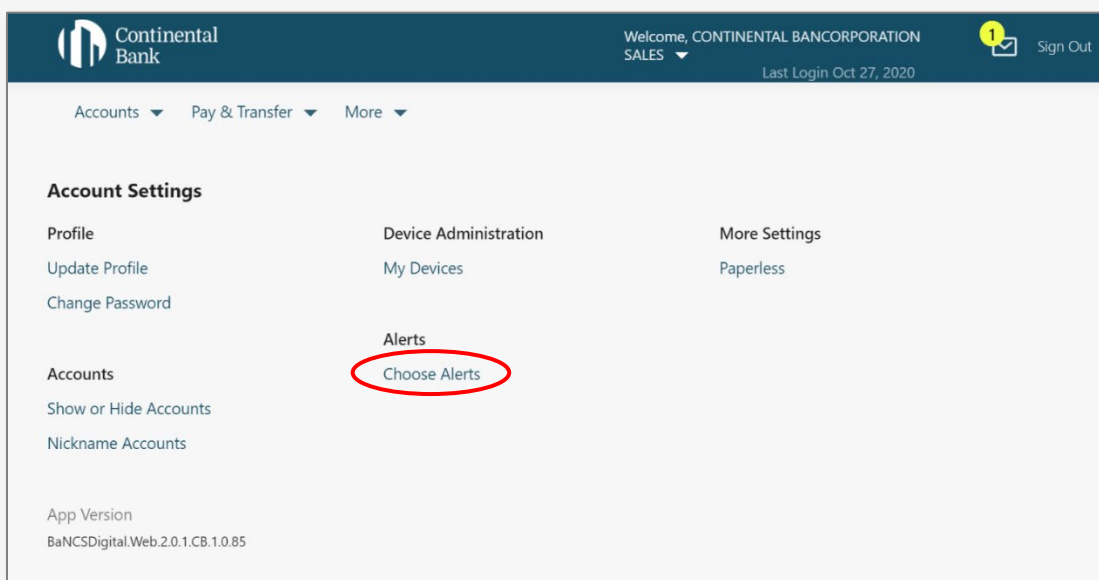
**Transfer** Cancel

# TRANSACTION ALERTS

Click on "Account Settings" under More.



Click on "Choose Alerts."



Select account to set alerts from the drop-down list.

Select the desired alert by choosing either the e-mail address, text number, or both.

NOTE: The "Alert me when my available balance for this account is less than..." requires a dollar amount.

Click on "Save".

Accounts ▾ Pay & Transfer ▾ More ▾

← Account Settings

### Choose Alerts

Show alerts for

BASIC BUSINESS - CHECKING ...06

Deliver Method

J ... R@CBANKUS.COM Edit

... .. 7000 Edit

\*Message and data rates may apply.

#### Balance and Transfer Spending

Alert me when my available balance for this account is less than...   J ... R@CBANKUS.COM  ... .. 7000

Alert me when a withdrawal is made at an ATM from this account.  J ... R@CBANKUS.COM  ... .. 7000

Alert me when my available balance for this account goes below \$0.00.  J ... R@CBANKUS.COM  ... .. 7000

Alert me when a purchase is made with a Debit Card from this account.  J ... R@CBANKUS.COM  ... .. 7000

#### Payments

Alert me when an outgoing ACH transfer has been processed for this account.  J ... R@CBANKUS.COM  ... .. 7000

Alert me when an incoming ACH transfer has been credited to this account.  J ... R@CBANKUS.COM  ... .. 7000

Alert me when an outgoing ACH transfer has been debited from this account.  J ... R@CBANKUS.COM  ... .. 7000

[About Us](#) [Contact Us](#) [Location](#) [Terms of Use](#) [Privacy](#) [Security](#)